

## Care Management Consulting Services



Experienced People  
Proven Approaches  
Technology Expertise



### Care Management Strategy

- Assessment of Current CM/DM/UM Programs and Capabilities
- Development of enhanced Care Management strategies
- Evaluation & Selection of Care Management Application Software
- Creation of Evidence-Based Care Guidelines and Template-Driven Care Plans

### Application Implementation

- Project Planning & Management
- Business and Clinical Analysis
- Business, Clinical and Technical Requirements Definition
- Process Design & Improvement
- Configuration Design and Build
- Content Build (HRAs, Campaigns, Profiles, Letters, Forms)
- QA & Testing
- Customized User Application & Process Training
- Clinical Workflow Automation
- Development of Dashboards and Customized CM/DM/UM Reports
- Technical integration with Core Claims Systems

### Software Optimization/Upgrades

- Performance Tuning
- Upgrade Gap Analysis
- Upgrade Implementation & Technical Support

Health plans and insurance companies have historically focused heavily on managing and reducing administrative costs. Significant attention is now being targeted at reducing medical costs which represent a far greater proportion of overall costs. Even small gains achieved through effective Care Management (CM), Disease Management (DM) and Utilization Management (UM) programs can result in significant improvements in quality of care, medical costs and operating profits.

eHealthPartners Care Management consulting team can assist you in enhancing your CM/DM/UM programs and selecting, implementing and optimizing your care management applications. We are experienced with successfully implementing the industry's leading care management applications such as MEDdecision's alineo™ and nexalign™ products, TriZetto's CareAdvance® Enterprise (CAE) Suite and McKesson's CCMS® product.

Our Care Management Consulting Services include:

### Care Management Strategy

We help you assess the effectiveness of your current CM/DM/UM programs, develop strategies to enhance your programs and implement technologies and applications that help automate these processes.

### Application Implementation Services

Our team leverages our experience and best practices to help you successfully implement your care management applications. We help manage the complex array of implementation activities and provide the necessary technical support to integrate your care management application with your core claims platform. eHealthPartners also provides the training, Go-Live and Post Go-Live support to ensure that the application supports your business and clinical goals.

### Software Optimization and Upgrade Support

Once your Care Management application has been implemented we help you optimize its value through proven performance tuning techniques. When you are considering upgrading we help you conduct a Gap Analysis to determine the differences between your current version and the new version identify a migration path and develop a comprehensive upgrade plan that allows you to take full advantage of the new features and functions of the upgrade.

For more information about our Care Management Consulting Services please call (678) 387-6330 or visit us at [www.ehealthpartners.com](http://www.ehealthpartners.com).

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